

SSAF

Survey Feedback

Each year you (the UQ student body) get the chance to provide feedback on what you want your Student Services and Amenities Fee (SSAF) spent on via the SSAF Survey. We thought it was important to let you know what UQ Union have done / are doing with that feedback.

YOU TOLD US... WHAT WE'RE DOING...

Food options on campus should have more variety

We've introduced new outlet options that cover many different cuisines, and cater for food intolerances and cultural requirements.

In 2020, UQ Union have:

- Introduced K-Chiken, a pop-up shop offering Korean Fried Chicken. Our chicken is halal-friendly and we also offer vegan options.
- Expanded the Pizza Caffe menu from 13 pizzas to 21 pizzas, and offered more variety by introducing a Meat Free range.
- Refreshed the food offerings at Pantry Sixty Three and introduced Pizzettis, Japanese style Sandos, Macro Bowls, Salads, vegan sweets and iced teas.
- Improved quality of coffee at UQU coffee outlets by changing to Allpress Espresso beans and Milk Lab milks. Also expanded the barista beverage range by introducing taro lattes, and additional hot chocolate and tea flavours.
- Improved the menu at Main Course by offering:
 - Better quality burgers and more burger options
 - More roast of the day options
 - Introduced all day breakfast options
 - Introduced more size options for hot meals and hot food
 - Introduced fish of the day options

You want cheaper food options on campus

In 2020, UQ Union:

- Implemented coffee + food deals at Pantry Sixty Three, On a Roll Bakery and Darwin's
- Implemented cheap specials every day of the week at Pizza Caffe including \$7.50 Classic Pizzas and 2 for \$20 Tuesdays
- Implemented Happy Hour at REDROOM including ½ Price Burgers
- Ensured at least 75% of the hot food menu at Main Course is priced at under \$10

You want healthier food options

In 2020, UQ Union:

- Introduced Acai Flow into Main Course
- Introduced a Meat Free range at Pizza Caffe
- Introduced vegan fried cauliflower at K-Chiken
- Refreshed the Darwin's menu, with 61% of the menu items now vegetarian or vegan
- Introduced Macro Bowls and Salads at Pantry Sixty Three

YOU TOLD US... WHAT WE'RE DOING...

You want more halal options

In 2020, UQ Union:

- Opened K-Chiken using halal-certified chicken
- Ensured that most outlets have halal-friendly options
- Use halal-certified beef and chicken suppliers

You want more vegan and vegetarian options

In 2020, UQ Union:

- Refreshed the Darwin's menu, with 61% of the menu items being vegetarian or vegan
- Introduced more vegan options at Lolly Shop
- Introduced a Meat Free range at Pizza Caffe
- Increased the number of vegetarian and vegan options at the REDROOM, with 36% of the menu having vegetarian or vegan options
- Introduced a range of vegan sweets at Pantry Sixty Three including cake pops and cookies
- Introduced a vegan croissant at On a Roll Bakery and Pantry Sixty Three
- Introduced a Vegetarian Breakfast Roll at On a Roll Bakery
- Increased the number of alternate vegan milks available at UQU coffee outlets
- Refreshed the Acai Bowls offering at Pantry Sixty Three

Better funding to ensure that clubs (regardless of size) have sufficient funds to operate properly

We are planning an incentive program to pilot in 2021 that identifies clubs that run quality activities and provides them with a chance to access even more funding.

Better support for clubs located at Gatton Campus

We have introduced monthly face to face meetings with Clubs at Gatton. We have introduced a 72-hour response time limit so that Clubs get the help they need, when they need it. A clubs manual specifically for Gatton clubs will be available from Semester Two.

Reduce the wait time for accessing the SAS Legal Service

We've reduced the wait time for Legal Services appointments by up to 50%.

Help in obtaining information and accessing opportunities for employment

UQU is launching a skills studio in Semester Two to train you in the skills needed to secure casual work while you study.

Provide more financial support services for international students

UQU offers free food hampers to students who are struggling financially. We've teamed up with some other NFPs and can now assist students with shopping vouchers, travel cards and even furniture items.

You want greater advocacy on socio-political issues that affect students

The 2020 student executive have campaigned against online invigilated exams and changes to higher education funding. They also successfully lobbied for set 5pm assessment submission times with extensions to midnight available for students who work full time or are on placement. They fought for a reduction in fees for international students.

More cultural immersion programs and language support for international students

UQU has developed and published international student guides and resources to assist in cultural integration.

UQU ran the Get To Know Your Community program.

Have more arts and crafts activities/exhibitions

UQU inaugurated a student art exhibition which will become an annual event by popular demand.

UQU has continued to run arts and crafts events such as Paint & Sit, and Paint Pouring workshops.